



DELIVERY CRITERIA

PLEASE READ CAREFULLY

Thank you for choosing Foras Products. Please note delivery dates are unfortunately NOT GUARANTEED as we use an external haulage company and problems can occur that are beyond our control. Please don't arrange for a gardener or builder to come to lay the goods until they have arrived. Deliveries are not timed and will arrive between 8.30am - 5.30pm.



Size of Vehicle

Delivery will be made on a large vehicle, unless otherwise requested. Please check you have sufficient access to accommodate this size vehicle at your chosen point of delivery. As smaller vehicles are of limited availability, requests for these may delay your delivery by up to two working days.

Route to your property

Please make sure that the route to your chosen delivery address is free from low hanging branches or obstacles (including parked cars), which may cause damage or obstruct delivery vehicles.

Access

The vehicle will require a minimum opening width of 3m to access your chosen delivery address. If your access cannot accommodate vehicles of this size then the goods will be delivered to the nearest kerbside, at the discretion of the driver.



Offloading

The driver will unload using a tail-lift offload and manual pump truck which can only be operated on a solid hard surface, a surface free from grass or gravel or a surface which is flat and level with NO inclines / declines

Receipt of Goods

Please make sure you are available to receive the order and sign for the material, or have made prior arrangements for a third party to do so on your behalf. to two working days.

Not a Hiab

Please note that the delivery will not be on a Hiab vehicle, so cannot be craned off.

Failure to notify us of any delivery restrictions may delay receipt of your order, and may incur additional costs for failed or re-deliveries. These will be charged to you at cost in line with our terms and conditions, copies of which can be downloaded from our website.