

# FORAS

NORFOLK — ENGLAND



## Foras Privilege Gold Card Terms & Conditions

### What is the Foras Privilege Gold Card?

At Foras we reward loyalty, guiding our customers on their journey to enhance their homes and gardens. The Foras Privilege Gold Card entitles you to instant discounts off purchases, and exclusive access to offers and events.

### How do I get a Foras Privilege Gold Card?

To become a Foras Privilege Gold Card member, all you need to do is make a purchase over the value of £500.

### What happens when I spend over £500?

When you make a purchase over £500 online you will automatically receive the Privilege Gold Card in your basket, alongside 20% discount off all eligible full priced items. Please specify if you require a physical or digital card in the notes section at checkout. If you request a physical Foras Privilege Gold Card, it will be posted to you via Royal Mail within 5-7 working days. A digital card will be sent to you via email.

### Can I have more than one Foras Privilege Gold Card?

Cards are limited to one per person, regardless of how many qualifying purchases are made.

### How do I activate my Foras Privilege Gold Card?

After receiving your Foras Privilege Gold Card, you will need to enter your membership number from your digital Foras Privilege Gold Card, address and contact details to activate it: [www.foras.co.uk/activate](http://www.foras.co.uk/activate). Your card can then be used immediately in store, please allow 1-2 days after activation before you use it online.

### Can I request a physical Foras Privilege Gold Card at a later date after I have requested just a digital version?

No, your unique membership number will relate to a digital or physical card and is not transferrable between the two. If you are unsure, please request both options when prompted.

### What offers can I get on with my Foras Privilege Gold Card?

The current offer is that you will receive **20% OFF the majority of full priced Foras Home & Garden Accessories** with unlimited purchases up until the 31<sup>st</sup> May 2025.

Offers will change throughout the year and you will be notified of all promotions via email.

### Are Tiles and Flagstones discounted with my Foras Privilege Gold Card?

Not currently, however offers will change throughout the year and you will be notified of all promotions via email.

### Can I use my Foras Privilege Gold Card in conjunction with any other offers?

The only offer that can be used in conjunction with your Foras Privilege Gold Card is free delivery on qualifying orders over £500.00, it cannot be used in conjunction with any other promotional offers.

### How do I use my Foras Privilege Gold Card online?

You must allow 1-2 working days after you have activated your card, then simply enter your unique membership number when you checkout on the website in the 'Voucher Code' box to unlock your 20% discount which is valid until 31.05.25.

### Where can my discounted Foras Privilege Gold Card purchases be delivered to?

All discounted Foras Privilege Gold Card purchases can only be delivered to the address linked to the membership number on the Foras Privilege Gold Card.

### Is my Foras Privilege Gold Card membership number transferrable?

Your Foras Privilege Gold Card membership number is unique to you and is not transferrable to family and friends. They will need to qualify for a Foras Privilege Gold Card by making a purchase of over £500.

### What happens if I lose my Foras Privilege Gold Card?

Your membership number will remain valid however there will be a charge to replace your physical Foras Privilege Gold Card.

Foras reserves the right to amend / withdraw / cancel any promotional Foras Privilege Gold Card offer at their discretion.

The Foras Privilege Gold Card remains the property of Foras Ltd and can be revoked at any time.